

EMILY KAM

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User Experience Designer seeking to contribute creative solutions and enhance user experiences. Strong understanding of design principles and passionate about creating intuitive, aesthetic and accessible interfaces. Excellent communicator, highly motivated, vision-focused and customer-focused.

EXPERIENCE

Epic Systems / User Experience Designer July 2022 - Present

- Collaborated with a 10-person team to create high-fidelity web and mobile mockups and design documentation for Epic's live chat product, setting precedent for all future chat-related projects
- Conducted user research and usability tests with customers and applied findings to inform designs
- Conducted 30+ heuristic evaluations to identify and solve usability issues for project readiness
- Worked closely with developers and product leads across four different teams to create mockup iterations and ensure design practices, processes, and standards were met
- Edited and published quarterly newsletter sharing about usability efforts and UX process changes
- Mentored UX intern and oversaw their project from research to design to development

AI-Learners / Web Designer June 2021 - August 2021

- Led design initiative to overhaul and expand company UI Kit, resulting in cleaner, more modernized and accessible UI across the entire platform. Worked with UX designer and project manager
- Created icons and mockups to redesign 5 company pages with 3 cross-functional teams

rapStudy / UX Designer May 2020 - May 2021

- Designed product feature integrating review content into a multiplayer game
- Collaborated with 2 cross-functional teams to develop suitable and on-brand designs
- Researched state school standards to streamline browsing experience for teachers and students

Annalect / UX Intern June 2019 - July 2019

- Conducted research to build Omnicom's brand-specific UI component library
 - Resolved user issues within company website interface using Sketch
 - Contributed to brainstorming sessions and employed design thinking methods
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SKILLS

Agile | Mockups | Prototyping | Usability Testing | UX/UI Design | Visual Design | Wireframing
Adobe Creative Suite | Figma | Miro | Sketch | Microsoft Office Suite | HTML | CSS

EDUCATION

Cornell University

B.A. in Information Science | UX/UI Concentration | Creative Writing Minor | Milstein Scholar